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# THE INTERNATIONAL ACADEMIES' EPD PROTOCOL PRE-RELEASE NOTIFICATION PPDS<sup>®</sup> v5.0

The International Academies of Emergency Dispatch<sup>®</sup> is pleased to announce the imminent release of **version 5.0 of the Police Priority Dispatch System<sup>™</sup> (PPDS<sup>®</sup>)** on May 1, 2015.

Version 5.0 of the Police Priority Dispatch System<sup>™</sup> (PPDS<sup>®</sup>) introduces a number of changes that eliminate unnecessary questions and make caller interrogation more relevant to the specific incident being reported. In many cases, this includes the elimination of certain Key Questions or interrogation pathways handled on a particular protocol. In some cases, this includes the addition of new answer choices that will guide the EPD to a more relevant interrogation pathway.

Among its **major improvements**, PPDS v5.0 offers the following:

- A new **ECHO-level Determinant Code, 124-E-1 "OFFICER DOWN,"** and supporting PDIs and definitions have been added to ensure the soonest possible dispatch for an officer in danger.
- A new **"M = Multiple weapon types" suffix** has been added throughout the PPDS to inform responders that more than one type of weapon is involved in an incident.
- The Description Essentials Key Questions have been modified throughout the PPDS to provide the EPD with exact wording to begin collecting information: **"I need to get the suspect's description..."**
- **Protocols 108 and 109** have been overhauled to streamline questioning and include more relevant questions. Both protocols now include Key Questions and Determinant Codes to handle **PRODUCT CONTAMINATION** incidents.
- The Determinant Codes and definitions on **Protocol 114** have been modified to differentiate between **DOMESTIC** and **FAMILY** violence/disturbances so agencies can tailor their responses to these incidents.
- **Protocol 123** has been modified to include Determinant Codes, Pre-Question Qualifiers, and definitions to address **SPECIAL LOCATION** incidents. These incidents are defined by Local Authority and may require specialized resources to address the hazards that may have caused or contributed to a missing person situation.

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Agencies with a current Extended Service Plan (ESP) will receive the v5.0 update at no additional charge. The PPDS v5.0 Update Guide, outlining the many improvements to the protocol in detail, will be included in the update package. Beyond the review of these updates, no additional training is required to take PPDS v5.0 live.

Agencies will need to update their code mapping tables and/or CAD systems to address Determinant Code and associated local response changes. A Determinant Code Conversion Guide is provided within the Update Guide to aid in this process.

In addition to the cardset, version 5.0 is only available in the ProQA<sup>®</sup> Paramount software, which offers features designed to be more intuitive and user friendly. These changes increase efficiency and accuracy and decrease calltaking times. For more information about ProQA Paramount, go to [www.prioritydispatch.net](http://www.prioritydispatch.net) for an overview of new software features.

For questions regarding protocol content or its application, contact [epd.standards@emergencydispatch.org](mailto:epd.standards@emergencydispatch.org). For other questions or assistance in implementing PPDS version 5.0 in your agency, please contact your PPDS Regional Account Manager at Priority Dispatch Corp. at 801-363-9127.