CDE Requirement Clarification

Because some confusion exists about the Academy’s CDE requirements for recertification, the Board of Certification has issued the following clarification:

Recertification requires 24 hours of Continuing Dispatch Education (CDE) in a two year period. The Academy does not further mandate that the 24 hours of CDE required be comprised of 12 hours per year; however, the intent of CDE is that it is continuing dispatch education. Every effort should be made to ensure that education is continuous and ongoing throughout the 2 year certification period. For recertification purposes individuals must document the month and year that the actual training was received.

For individuals seeking recertifications in multiple disciplines, the maximum hour limitations apply to each discipline (i.e., for Workshops and Seminars an individual can obtain 16 hours for EMD, 16 hours for EFD, and 16 hours for EPD).

Workshops and Seminars Max: 16 credit hours
Multimedia education products Max: 16 credit hours
Quality Assurance Max: 8 credit hours
Local planning and management meetings Max: 8 credit hours
Teaching Max: 4 credit hours
Protocol Review Max: 4 credit hours
Miscellaneous Max: 4 credit hours
Official Academy-created educational product/program*

*Official Academy-created educational products and programs (specifically Journal reading and quizzes, CDE Advancement Series and approved attendance hours at Navigator) are not subject to the maximum hour per category limitations.